

												4	•				<b>7</b>
						400						FIG. 4		200	7	i i	F1G.
	9						Å									A	
350	RESERVED																
35	4LL FIELD					0:00									0:00		
	AUTOMATIC CALL DISTRIBUTION FIELD			:		00:00									00:00		
340				QUEUE		2 2 37		0			-440-			QUEUE	2 2 9:37		O <sub>1</sub>
330	CALL PENDING FIELD					22 0 0:00 QUEUE 4		LK TIME 0:0	435	102					22 0 0:00 QUEUE 4		AVERAGE TALK TIME 0:00
320 ~ 3	CALL WAITING FIELD	,				0:00 0:00 QUEUE 3		CALLS TAKEN TODAY O   AVERAGE TALK TIME 0:00	430 MECCACE						0:00 0:00 00EUE 3	11 IL	
310 - 3	VDN FIELD				VIEW HELP	kg⊓∑		AKEN TODAY (	JE TIME	; ;					0:00 0:00 00EUE 2		CALLS TAKEN TODAY 0
e.	1	7	$\sim$		FILE	00:00 OVEWE 1	V	- CALLS 7	MESSAGE	AUTUK		Jane -			0:00 00:00	Y	[CALLS]
	300	,	FIG. 3	777	( 674	410 4	405	475	420				525	510	505	520	<b>4</b>

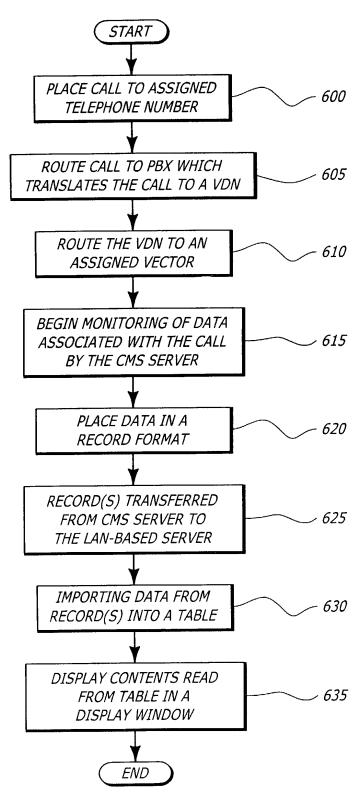


FIG. 6